College of Sciences: Task 3.0 P-Card Process & Workflow Changes



Thursday, March 13, 2025 9:30AM - 11:30AM Morning Session for PCard Receipt Intake Form

Why are we updating our processes?

Updating and streamlining processes to better meet the needs of our hybrid organizational structure

Changes are needed to ensure there are standard methods for submitting PCard Receipts for reconciliation and communicating with the College Research Office

 Critical for continuity of operations if there is turnover



Two Methods for Submitting Receipts for Reconciliation

- 1. PCard Receipt Intake Form THIS SESSION'S FOCUS
 - Biological Sciences and Physics
 - Intake Form directly routes the receipt and other key data to the correct reconciler who will upload that to the PCard Center and reconcile the charge

- 2. PCard Center Training provided this Afternoon
 - Chemistry, Mathematics, MEAS, Statistics
 - Cardholders submit in the PCard Center and add business purpose and other key data in the Comment Box
 - One standard tracking sheet each academic department will use to confirm which charges CRO needs to reconcile to L5 Projects

Two Methods for Submitting Receipts for Reconciliation

No more submission of receipts for reconciliation via email!

Faculty cardholders will need to be kindly re-routed to the PCard Center or to the Intake Form

Talking Points for Faculty:

- Improved service for Faculty
- They do not need to worry about who to send receipts to. This will be managed on the back end via our tools
- Receipts will not be stuck or lost in someone's email. Helpful if a reconciler is out sick in the short term as deadlines must still be met

Today's Focus

Not on the PCard Center itself; you are experts! If you need a refresher, please consult these University policies:

- PCard Manual for Cardholders
- PCard Manual for Reconcilers
- PCard Billing Cycle Calendar

This morning, we will focus on College tools and expectations beginning with COS PCard Receipt Intake Form \rightarrow

COS PCard Receipt Intake Form



COS PCard Receipt Intake Form

You may use this form to submit multiple PCard receipts at the same time, if those receipts will all be charged to the same project(s) and have the same business purpose. This could include travel-related receipts for the same trip, or receipts for supplies for one event. You will receive a summary of your responses, and if your reconciler has follow up questions, they will reach out via email.

cos-business-ops@ncsu.edu	Switch account	Draft saved
The name, email, and photo as upload files and submit this fo	sociated with your Google account rm	will be recorded when you
* Indicates required question		
Email *	@ncsu.edu as the email to be inclu	ided with my response
Please choose the PCard ho A copy of this submission will	older's Name (if you are not the be emailed to cardholder	PCard holder)
Choose	•	Clear form



COS PCard Receipt Intake Form

cos-business-ops@ncsu.edu Switch account

 \odot

The name, email, and photo associated with your Google account will be recorded when you upload files and submit this form

* Indicates required question

PCard Receipt Submission

Please click on "Add file" to upload receipts (you can submit up to 10 receipts) *

Upload up to 10 supported files. Max 10 MB per file.

.1. Add file



Business Purpose and Other Key Information

Please provide a robust business purpose for non-travel receipts, or Travel Authorization (TA) # for travel-related receipts

This can be "beakers for experiments in support of NSF grant" or "branded pens and folders for graduate student recruitment." If submitting a travel-related receipt and you do not have a TA #, please stop, navigate to the Travel Center in MyPack Portal, and submit an authorization that includes this cost. Then, submit the receipt using this form.

Test

How many projects will you use to pay for the expense? *

A project is the 6 digit number that identifies the funding source, and in the College of Sciences you may also have a 5 digit phase (XXXXXX-XXXXX). Other terms often used in place of project include: account, funding source, or chartfield string.

- I Project
- 2 Projects

3 Projects

> 3 Projects

Back

Submission will be routed based on the answer to this question

Clear form

This will route your request to the correct reconciler(s)

L5 Only (Contracts & Grants)

Next

What kind of project(s) are you using? *

Non-L5 Only (Startup and Department Funding)

Combination - Split between L5 (C&G) and Non-L5 (Department)

COS PCard Receipt Intake Form



COS PCard Receipt Intake Form

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cos-business-ops@ncsu.edu Switch accour	nt 🖉
The name, email, and photo associated with upload files and submit this form	your Google account will be recorded when you
* Indicates required question	
Distribution Details for One Project	
If you do not know the project, please provid your grant, or if you have startup funds, you of the project based on the information provide	e what you do know. This could be the name of :an input "startup." Your reconciler can look up d.
Project *	It can be number or text. Reconciler will help to

Your ansv	ver	look up the project number	
Back	Next		Clear form

Distribution Details for Two Projects

If you do not know the project, please provide what you do know. This could be the name of your grant, or if you have startup funds, you can input "startup." Your reconciler can look up the project based on the information provided.

Project 1 *

Your answer

Percentage or amount to	be charged on Project 1 *	It can be percentage or \$amount. Reconciler will
Your answer		commune caculation.
Project 2 *		
Your answer		
Percentage or amount to	be charged on Project 2 *	
Your answer		



COS PCard Receipt Intake Form

cos-business-op	ps@ncsu.edu Switch account	0
The name, email upload files and	il, and photo associated with your Google account will be I submit this form	recorded when you
Submission wi	ith Comments	
Comments (op	ptional)	
Your answer		
A	"fer New Markel's Feed Davabases	
Approver Emai (Not required b	il for Non-Alcoholic Food Purchases by Biological Sciences and Physics Departments. P	lease leave
Approver Emai (Not required b blank)	il for Non-Alcoholic Food Purchases by Biological Sciences and Physics Departments. P	lease leave
Approver Emai (Not required b blank) Please enter an provided email f	il for Non-Alcoholic Food Purchases by Biological Sciences and Physics Departments. P @ncsu.edu email address. A copy of this request will be for approval after it has been processed by the reconciler	lease leave sent to the

Back Next

Confirmation Email to Receipt Submitter



COS PCard Receipt Intake Form



Your PCard receipt has been submitted. Requestor: Please choose the PCard holder's Name (if you are not the PCard holder): Please click on "Add file" to upload receipts (you can submit File Upload 1 up to 10 receipts): Please select the general category of expense: General Supplies Please provide a robust business purpose for non-travel Water delivery for the cooler receipts, or Travel Authorization (TA) # for travel-related on 3rd floor of BoM receipts: How many projects will you use to pay for the expense?: 1 Project Non-L5 Only (Startup and What kind of project(s) are you using?: Department Funding) 682551-54350 Project:

- \succ The email will come from COS PCard ADMIN
- \succ 3 circled action links are available in the email.
- \succ A copy of the receipt will be attached to the email

This is an automated email sent by formapprovals.com; do not reply to or forward this email. You are receiving this email because you are a workflow participant of this request. Your form administrator is cos-business-

ops@ncsu.edu

Form Approval Track Request Page

(Access by clicking Track request link or the submission # in the email)



Cancelled Email to Submitter and Recipients



This is an automated email sent by <u>formapprovals.com</u>; do not reply to or forward this email. You are receiving this email because you are a workflow participant of this request. Your form administrator is <u>cos-business-</u>

ops@ncsu.edu

For Your Review Email to No Action Required Recipients

(selected PCard Holder who did **not** submit the receipts)

COS PCard Receipt In	take Form	
You have been requested to process the following:		*
Requestor:		
Please choose the PCard holder's Name (if you are not the PCard holder):		
Please click on "Add file" to upload receipts (you can submit up to 10 receipts):	<u>File Upload 1</u>	
Please select the general category of expense:	Research	
Please provide a robust business purpose for non-travel receipts, or Travel Authorization (TA) # for travel-related receipts:	Membership Fee for Professional Organization	
How many projects will you use to pay for the expense?:	1 Project	
What kind of project(s) are you using?:	L5 Only (Contracts & Grants)	
Project:	5	

This is an automated email sent by <u>formapprovals.com</u>; do not reply to or forward this email. You are receiving this email because you are a workflow participant of this request. Your form administrator is <u>cos-business-</u>

- The email will come from COS PCard ADMIN to the selected PCard Holder who did **not** submit the receipts by themself.
- No action button is available in the email.
- \succ Only for the information.

For Your Review Email to Action Required Recipients

(The PCard Receipts Reconcilers)

COS PCard Receipt In	take Form	>>	S cl	ubmission # can be icked to check routing
You have been requested to process the following:			W	Orktiow .
Requestor:				
Please choose the PCard holder's Name (if you are not the PCard holder):				
Please click on "Add file" to upload receipts (you can submit up to 10 receipts):	it <u>File Upload 1</u>			
Please select the general category of expense:	General Supplies			
Please provide a robust business purpose for non-travel receipts, or Travel Authorization (TA) # for travel-related receipts:	Water delivery for the cooler on 3rd floor of BoM		~	2 option button ore
How many projects will you use to pay for the expense?:	1 Project			3 action button are
What kind of project(s) are you using?:	Non-L5 Only (Startup and Department Funding)			available in the email
Project:	6			

Reconciler's Action- Accept Task

REQUEST <u>#57</u> RECIPIENTS: 2 of 2 MAR 11, 2025					
COS PCard Receipt Intake Form					
You have been requested to process the following:					
Requestor:					
Please choose the PCard holder's Name (if you are not the PCard holder):					
Please click on "Add file" to upload receipts (you can submi up to 10 receipts):	it <u>File Upload 1</u>				
Please select the general category of expense:	General Supplies				
Please provide a robust business purpose for non-travel receipts, or Travel Authorization (TA) # for travel-related receipts:	Water delivery for the cooler on 3rd floor of BoM				
How many projects will you use to pay for the expense?:	1 Project				
What kind of project(s) are you using?:	Non-L5 Only (Startup and Department Funding)				

- Used to record who in the reconciler group is working on the submission.
- Reconcilers do not need to click this button as responsibility is determined by a group's supervisor and can change over time based on business need.
- Clicking Accept Task does not move the submission forward in the workflow
- It is a communication tool to show who is working on the submission.

Reconciler's Action- Complete Task

REQUEST <u>#57</u> RECIPIENTS: 2 of 2 MAR 11, 2025					
COS PCard Receipt Intake Form					
You have been requested to process the following:					
Requestor:					
Please choose the PCard holder's Name (if you are not the PCard holder):	e e and				
Please click on "Add file" to upload receipts (you can subr up to 10 receipts):	nit <u>File Upload 1</u>				
Please select the general category of expense:	General Supplies				
Please provide a robust business purpose for non-travel receipts, or Travel Authorization (TA) # for travel-related receipts:	Water delivery for the cooler on 3rd floor of BoM				
How many projects will you use to pay for the expense?:	1 Project				
What kind of project(s) are you using?:	Non-L5 Only (Startup and Department Funding)				

- Marks submission as complete; notifies all Recipients and the Receipt Submitter
- After review has been completed, but before the transaction has been reconciled in the PCard Center. This will generate a final email to be printed to PDF and attached in the PCard Center
- Split funding between L5 and Non-L5 projects, the CRO Reconciler should click Complete Task to move it to the Academic Department for final review and reconciliation in the PCard Center.

Processed Email to Submitter and Recipients

REQUEST #57 | MAR 11, 2025

COS PCard Receipt Intake Form

Your submission has been processed and your transaction has	as been reconciled.
Approval history Copy Sent to dsewill@ncsu.edu Actioned by cmduggin@ncsu.edu	Complete
Requestor:	
Please choose the PCard holder's Name (if you are not the PCard holder):	
Please click on "Add file" to upload receipts (you can submit up to 10 receipts):	File Upload 1
Please select the general category of expense:	General Supplies
Please provide a robust business purpose for non-travel receipts, or Travel Authorization (TA) # for travel-related receipts:	Water delivery for the cooler on 3rd floor of BoM
How many projects will you use to pay for the expense?:	1 Project
What kind of project(s) are you using?:	Non-L5 Only (Startup and Department Funding)
Project:	6

- The completion(processed) email to be printed to PDF and attached in the PCard Center
- To document the business purpose, final confirmed project number and other and other critical information

Reconciler Action- Comment



More info required Email to Submitter and Recipients

	ake Form
More info has been requested.	
To reinitiate the submission, you may edit the original respo	inse
Approval history	More info requested
Copy Sent to laowen2@ncsu.edu	
More info requested by cmduggin@ncsu.edu with comm	ent:
Jennifer, I'm changing the project to per our disc	ussion about this trip. Michelle
Requestor:	j <u>cmcguin@ncsu.edu</u>
Please choose the PCard holder's Name (if you are not the PCard holder):	Owen, Lewis
Please click on "Add file" to upload receipts (you can submit up to 10 receipts):	<u>File Upload 1</u>
Please select the general category of expense:	Travel
Please provide a robust business purpose for non-travel receipts, or Travel Authorization (TA) # for travel-related receipts:	TAOO
How many projects will you use to pay for the expense?:	1 Project
What kind of project(s) are you using?:	Non-L5 Only (Startup and Department Funding)
Project:	

- Click the "Edit the Original Response" link to update or revise the submission.
- The workflow will reset after submission, with a potential new submitter based on who resubmits it.

Tracking and monitoring Submissions

Three tracking and monitoring reports with tool have been provided for Different Reconciler group:

- > Form Approval Online Tracking-All recipients in workflow they are included
- Google Sheet Submission Tracking Report for Academic Department Reconcilers with submission reminder tool
- ➢ Google Sheet Submission Tracking Report for CRO

Tracking and monitoring Submissions Form Approval Online Tracking

My Forms >(COS PCard Receipt In	take Form					
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Overall Statu:	s î↓ Request	¢↓	Request Date	†↓ Requestor	ţ1		
In progress	54		Mar 10, 2025 11:53	jcmcguin@ncsu.edu			
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			A	ooly			

Tracking and monitoring Submissions

Form Approval Online Tracking-Additional Functionality-Take action



- Click Respond to request, recipient will take action directly on the Form Approval online tracking sheet for the one you are currently assigned.
- > No searching email needed for action

NC STATE UNIVERSITY

College of Sciences

Tracking and monitoring Submissions Form Approval Online Tracking-Additional Functionality-Take action

8 Recipients F Form Response Recipients Form Response **REQUEST #54** D In progress **REQUEST #54** D In progress COS PC Requestor: jcmcguin@ncsu.edu Requestor: jcmcguin@ncsu.edu Status # Recipient Status # Recipient laowen2@ncsu.edu Copy Sent **Overall Stat** on Mar 10, 2025 11:53 1 laowen2@ncsu.edu Copy Sent on Mar 10, 2025 11:53 Group: COS CRO PCard Recon. Current 3 Teom Sent on Mor 10, 2025 11:53 Group: COS CRO PCard Recon. 3 Current Team Sent on Mar 10, 2025 11:53 ygeng6@ncsu.edu Waiting 4 4 Waitina Miche Click Save Close Type in a new email address, but not Sove Actions group name Amend recipient

- Click Amend Recipient, the submission will be routed to the new email entered in the workflow.
- It has to be a valid email address

Tracking and monitoring Submissions

Google Sheet Submission Tracking Report for Academic Department Reconcilers

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- Please reference SOP BO.14.00 section 3.4.2 for detail instruction
- The Report is located in these folders:

Biological Sciences
Physics

Tracking and monitoring Submissions

Google Sheet Submission Tracking Report for Academic Department Reconcilers -Submission Reminder Tool

	COS P-Card Receipt Intake F File Edit View Insert Format	Form-Status Tracking wit Data Tools Extensions H	h reminder tool-Colle Help	ge 🕁 🗈 🗠			
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A1	✓ fx Only for the PCard holders	use the intake form:					
	A	В	С	D	E	F	G
1	Only for the PCard holders use the in	ake form:					Two possibilities: one is pending for proce
2	Data from PCard Center:					Data from Intake form:	\frown
3	Dept	Cardholder Name	Cardholder Email	SUM of # to Reconcile	SUM of # of Trans Without Ima	# of receipts in process in PCard intake form	Need to submit more receipts by PCard
4	170101	thaniel	f@ncsu.edu	1	0	(No
5	170160	s	2@ncsu.edu	12	12	1	Yes
6		E amila	j) Dncsu.edu	3	3	(Yes
7	E 170199		3@ncsu.edu	1	1	(Yes
8		bbert	u@ncsu.edu	1	1	(Yes
9			Dncsu.edu	1	1	(Yes
10	0					(No
11						(No
12						(No
13						(No
14						(No
15						(No

NC STATE UNIVERSITY

Tracking and monitoring Submissions

Google Sheet Submission Tracking Report for CRO

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- Please reference SOP BO.14.00 section 3.4.3 for detail instruction
- The Report is located in these folders:

College Research Office

Common Questions

Q: How can I document the project number when faculty did not provide a clear project number?

A: There are two scenarios:

- > If you can determine the project number based on the information provided:
 - Click the **Comment** button, enter the project number in the comment box, and click **Complete Task**.
 - Faculty will be notified via the processed email.
- If you cannot determine the project number and need more information, you will have two options:
 - Option 1-Use email:
 - Email the faculty using the Form Approval for Review email as a starting point.
 - Print all communication as supporting documentation to justify the project number.
 - Option 2-Use the Form Approval system:
 - Click the **Comment** button and specify what information is needed.
 - Click More Information Request—the Form Approval system will email faculty and other recipients for additional details.



Common Questions

Q: I receive too many emails from the Form Approval system. How can I reduce the number of emails?

A: You can set up a Gmail filter to automatically organize and manage these emails. Follow these steps to filter emails from **"COS PCard ADMIN"** and move them to a designated folder:

- 1. **Open Gmail** and click on the search bar at the top.
- 2. Click the **filter icon** (right side of the search bar)
- 3. In the filter options, enter **COS PCard ADMIN** in the **From** field.
- 4. Click **"Create filter"** at the bottom of the filter options.
- 5. Check the following boxes:
 - "Skip the Inbox (Archive it)"
 - "Apply the label", then click "Choose label" > "New label"
 - Enter "PCard Intake Form" for the New label and click Create.
- 6. Click **"Create filter"** to save the rule.



Statements

The Academic Department Reconciler will route and approve statements at the Reconciler level, even when the statement contains transactions charged to L5 and non-L5 projects



However, before that is done, the **Academic Department Reconciler** needs to **check for autoreconciled transactions**!

Checking for Autoreconciled Transactions

PCard Center		
PCard Center	Reconcile Transactions	
PCard Receipts	Credit Card Transactio	ns
Reconcile Transactions	Card Number	********06714614
PCard Statement	Bank Statement	
Trans Detail for Recon	Transaction Billing	
FS Worklist	Description	Trans Date
E PCard Web Page	1 CPS4089885 THOMAS SCIENTIFIC HOLDIN	02/19/2025
	2 CPS4091344 AMERICAN AIR0017181949909	02/20/2025
	3 CPS4091345 Omega Engineering Inc.	02/22/2025
	4 CPS4093328 BT *CMS MAGNETICS	02/25/2025
	5 CPS4096224 AMERICAN AIR0012218625411	02/28/2025
	6 CPS4096225 AMERICAN AIR0010620921805	02/28/2025
	7 CPS4096226 AMERICAN AIR0010620924528	02/28/2025
	8 CPS4096227 AMERICAN AIR0012218635510	02/28/2025
	9 CPS4096228 MSU PAYMENT ONLINE	02/27/2025

Checking for Autoreconciled Transactions

Reconcile Transactions Se	earch
Role Name Employee ID Name	□
Card Issuer Card Number Transaction Number	Bank of America
Sequence Number Line Number	01/20/2025 Q To 01/20/2025 Q
Iransaction Status Budget Status Chartfield Status Transaction Date Charge Type Posted Date Plate Number Rows Per Page	Closed ▼ ▼ To To 50
Search	Clear

Checking for Autoreconciled Transactions

Check to see if this charge was redistributed and to which project

Travel Auth Nbr			Redistrib	Default Account	Merchant	Chartfield Status	Recon By	Recon Date	Voucher Error
	٩	Ŗ	Yes	52600	REMARKABLE	Valid		\mathbf{i}	No
	Q	Ę.	Yes	<mark>52300</mark>	INTERNATIONAL TRANSACTION	Valid			No
	٩	R	Yes	54919	PAYPAL *AMERICANMAT	Valid		01/17/2025	No
	Q	R	Yes	52600	REMARKABLE	Valid		01/22/2025	No
	Q	R	Yes	52300	INTERNATIONAL TRANSACTION	Valid		01/22/2025	No

If the Academic Department Reconciler changed the Project ID to the L5 to avoid a JV, and the charge autoreconciled, **CRO must be added to the Statement Approval queue**

- After the Academic Department Reconciler begins routing by approving at the Reconciler level, they will click the plus sign between the Cardholder Approval and PCard Statement Approval boxes
- The Academic Department Reconciler will look up the Unity ID of the Assistant Director of Post-Award Administration (Betty Morgan), and once identified, insert them as an approver
- Click Save Workflow Changes

PCard Approval Routing



PCard Approval Routing

Approve

Deny



Save Workflow Changes

If the project autoreconciled to the **Default Project ID** or an **error** was made during reconciliation a JV is needed!

The project the expenses should have been reconciled to determines who is responsible for initiating the JV

- If intended for a Non-L5 project, the Department Accounting Technician (DAT) submits the JV for approval by the Department Business Manager (DBM)
- If intended for a L5 project, Research Accounting Technician (R-T) will submit for approval by the Senior Research Accountant (SR-A)

Journal Voucher - Correct the Project ID

Journal requirements, continued:

- JV's for charges in one month must be submitted by the 4th business day of the following month
- The Journal ID must be entered in the comment box for related transactions during the statement stage
- > JVs must be approved by the 9th business day of the following month

Example: December 2023 month (12/20/23 billing cycle)

- charges must be reconciled on 12/21/23
- > JV's must be submitted by 1/5/24 (1/1/24 is a holiday and excluded)
- \succ The JV's must be approved by the end of the 9th business day
- This allows time for the statement to be approved by all parties by the College's internal deadline for approval by the 15th

College of Sciences

Next Steps and Questions

GO LIVE: NEXT Friday, March 21, 2025

First day of next P-Card Cycle



Questions:

- What about statements from the prior cycle (2/21 3/20)?
 - Answer: New process applies! Academic Department Reconciler will route, check for autoreconciled transactions, request journal vouchers or ad hoc CRO into approval queue

Questions, continued

- When will I gain access to all materials to support this change including this presentation, SOP's, process maps, applicable folders and tracking sheets?
 - Answer: By Thursday, March 20th

- Who do I send questions to, or escalate issues to?
 - Answer:
 - This is a **<u>New Process</u>** and it will take time to acclimate!
 - If a transaction is not reconciled after 3 business days following reporting to CRO follow up with your Department Business Manager first. They will reach out to the Assistant Director of Post-Award Management (Betty Morgan)
 - Questions about any of the Forms and Tracking Sheets? Reach out to OFBM Business Manager (Allie Geng)

Any other questions?

Hold on...not done yet!



Let's talk about Business Purposes real quick!

Refresher: Best Practices with Business Purposes

An appropriately detailed business purpose addresses the 5 W's!



Refresher: Best Practices with Business Purposes

Is this sufficient?

• Items to further research in the lab

- Quantum cascade laser for absorption spectroscopy on different plasma sources
- High voltage probe to measure the voltage on the dielectric barrier discharge in the lab
- Supplies for teaching lab

